

DELIVERY POLICY

Delivery charges are determined by location and by the number of vehicles needed, so costs will vary. Due to rising fuel prices, a fuel surcharge may be assessed.

All deliveries are scheduled at the time of reservation on a first-come, first-served basis.

Delivery times are approximate. Morning deliveries will occur between 9 and 11:30 am. Afternoon deliveries will occur between 12:30 and 5 pm. More specific delivery times are available for an additional fee.

Standard delivery and pickup is tailgate drop-off. If delivery/pickup is to be made to a specific area, farther than 25 ft from the truck, an additional labor charge may be assessed at a rate of \$25 per man, per hour. Delivered items will be neatly stacked in a mutually convenient location. Items should be restacked in same location for pickup.

Set-up and take-down services are available for an additional fee. Arrangements for this service must be scheduled in advance of delivery and pickup.

Any after hours deliveries or pickups must be arranged in advance and will be subject to additional labor charges in the amount of \$25.00 per man, per hour. Fees for after hours deliveries or pickups of tents in areas where multiple events may be scheduled during a day or weekend (ie Allandale, The Oaks, public venues, etc.) are the responsibility of the customer.

Additions to a delivery order may be made prior to 2 pm the day before delivery is scheduled (subject to availability). After 2 pm, additional delivery charges may apply.

Cancellations made 14 days or more prior to the delivery date, (excluding tents),- will result in a refund of deposit. Cancellations made less than 14 days in advance of the delivery date will result in forfeiture of deposit.